**SIMRAN GAMBHIR CONTACT:** Email: simrangambhirw@gmail.com

Mobile: +1(519) 697-4519

As a second-year Computer Science student at Western University, I am eager to apply my academic knowledge in a real-world tech environment. Passionate about leveraging technology to assist organizations, I am seeking an internship to both contribute to and learn from your mission-driven platform.

**Education:**

* **Bachelor of Science in Computer Science**

Western University

2022- Present London, Ontario

Relevant Courses: Data Structures and Algorithms

Software tools and programming

Operating systems

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**Work Experience:**

**Indo-Asian Grocery Store**(London, Ontario, November 2022 – April 2023 ).

**Role:** Cashier

* Greet customers warmly and ascertain problems as the reason for calling.
* Processing customers’ purchases at checkout.
* Ensuring the well-organized and well-stocked display of shelves.
* Resolve Customer Complaints via phone.
* Assist with the Placement of orders, exchanges, or refunds.
* Completing pre-opening and post-opening tasks.

**Apna Ghar Ashram |** Sri Ganganagar, Rajasthan, India (January 2022 – April 2022)

**Role**: Volunteer

* Provided help for the unclaimed elderly people in the area
* Helped the organization plan fundraising events and campaigns
* Prepared promotional messages and videos for social media and newspaper

**Skills:**

* Programming: Python, Java, C, HTML/ CSS
* Databases: MySQL
* Libraries: NumPy
* Frameworks: Bootstrap
* Tools &Technologies: Git
* Strong analytical and problem-solving skills
* Effective communication and interpersonal abilities
* Customer service and conflict resolution

**Languages:**

* English: Fluent